PTO/SB/97 (08-00)
Approved for use through 10/31/2002, OMB 0651-0031
U.S. Patent and Trademark Office; U.S. DEPARTMENT OF COMMERCE
Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it contains a valid OMB control number.

RECEIVED CENTRAL FAX CENTER

JUL 1 6 2004

Certificate of Transmission under 37 CFR 1.8

Filing Date: 10/23/2001 RE: Application No. 10/037,588

Atty. Docket No.: 401052-A-01-US (Brown)

I hereby certify that this correspondence is being facsimile transmitted to the United States Patent and Trademark Office FAX No. 703-872-9306

John C. Moran

Typed or printed name of person signing Certificate

FAX No.: 303-920-9113

Note: Each paper must have its own certificate of transmission, or this certificate must identify each submitted paper.

FOLLOWING PAPERS ARE INCLUDED IN THIS TRANSMISSION

1. Transmittal Letter - 1 page

2. Amendment/Response - 15 pages

Burden Hour Statement: This form is estimated to take 0.03 hours to complete. Time will vary depending upon the needs of the individual case. Any comments on the amount of time required to complete this form should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, Washington, DC 20231. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Assistant Commissioner for Patents. Washington, DC 20231.

Serial No. 10/037,588

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Patent Application

Inventors

Michael K. Brown Norman C. Chan Sharmistha Sarkar Das David J. Skiba Danny M. Wages

Atty. Docket No.

401052-A-01-US (Brown)

Serial No.

10/037,588

Group Art Unit

2645

Filing Date

10/23/2001

Examiner

Phan, Joseph T.

Title

A Call Classifier Using Automatic Speech Recognition To Separately

Process Speech And Tones

MAIL STOP AF COMMISSIONER FOR PATENTS Alexandria, VA 22313-1450

SIR:

Enclosed is an amendment after final rejection in the above-identified application.

NO ADDITIONAL FEE REQUIRED

In the event of non-payment or improper payment of a required fee, the Commissioner is authorized to charge or to credit **Deposit Account No. 501602** as required to correct the error.

Michael K. Brown Norman C. Chan Sharmistha Sarkar Das David J. Skiba

Danny M. Wages

John C. Moran Patent Attorney

Reg. No. 30,782 303-450-9926

John C. Moran, Attorney, P.C

4120 E 115th Place Thornton, CO 80233

I hereby certify that this correspondence is being facsimile transmitted to the United States Patent and

Trademark Office FAX No. 703-872-9306, on

e Being FAX Signature